



Retailer Notification

IMPORTANT — ELECTRONIC PRODUCT RADIATION WARNING

May 22, 2018

Re: Crimson Trace Safety Recall Notice

Dear Retailer,

Crimson Trace Corporation (CTC) is notifying you that certain units of its laser firearm-aiming products may contain a RED LASER diode which may cause your CTC product to fail to comply with an applicable U.S. Food and Drug Administration (FDA) standard for laser products and that CTC is instituting a program to repair or replace the affected CTC product units to address the issue.

Please immediately stop using or further distributing any of the CTC product units in question pending their evaluation, and repair or replacement as needed, by CTC. While CTC has received **no** reports of injury occurring to users, there is a risk that diodes producing emissions in excess of allowable FDA limits might pose a danger on contact with the eye. Any laser beam contact with the eye has the potential to cause damage to a person's retina.

WHAT IS THE PROBLEM? CTC has learned that some RED LASER firearm-aiming product lines were made with two laser diode models (Models 25-0655 and 25-0657) from a supplier, which may produce laser emissions that exceed the maximum allowable accessible emission limit of 5mW for these types of laser products. Safety is paramount to us, so we are taking this measure, as required by FDA regulations, to secure the repair or replacement of all CTC products that might contain the affected diode models.

WHICH CTC PRODUCTS ARE INVOLVED? The product units in question are **not** the firearm, but the RED LASER modules that attach to or are integrated into the firearm frame and were made between March 11, 2016 and October 11, 2017.

Integrated M&P CTC RED LASER products: LX-380 (M&P Shield 2.0 Integrated Crimson Trace Red Laser 9 and 40), LX-380 (M&P BODYGUARD 380 Crimson Trace), LX-381 (M&P BODYGUARD 38 Crimson Trace). The vast majority of impacted integrated products are in the M&P BODYGUARD product line, and a limited number of M&P Shield products could be impacted. To determine if this safety recall applies to your integrated RED LASER, please utilize the firearm serial number verification tool on the consumer advisory page located at crimsontrace.expertinquiry.com. (See below for instructions on integrated red laser products.)

Non-Integrated CTC RED LASER products: DS-125 (Defender rail-mounted laser), LG-406 (attaches on a Smith & Wesson Sigma Full Size), LG-407 (attaches on a Taurus TCP), LG-412 (attaches on a Ruger LC9, LC9S, LC9S Pro, IC380), LG-413 (attaches on a Ruger LC9S Pro), LG-433 (attaches on a Kahr Arms .380), LG-443 (attaches on a Glock 42 & 43), LG-448 (attaches on a Springfield Armory XD, XD(M)), LG-449 (attaches on a Ruger SR9C, SR40C), LG-491 (attaches on a Diamondback DB 380), LG-492 (attaches on a Sig P238/P938), LG-493 (attaches on a Taurus Millennium Pro), LG-497 (attaches on a Ruger LCP II), LL-801 (attaches on a Smith & Wesson M&P Shield 9 and 40), LL-802 (attaches on a Springfield Armory XD-S), LL-803 (attaches on a Glock 42 & 43) and LL-

808 (attaches on a Smith & Wesson M&P Shield 45) (See below for instructions on non-integrated red laser products.)

HOW DO I DETERMINE IF MY RED LASER IS AFFECTED? Follow the steps below to determine if the RED LASERS in your possession are subject to recall:

Integrated M&P CTC RED LASER products (M&P Bodyguard 38, M&P Bodyguard 380, & M&P Shield)	
Step 1	<p>Utilizing the information in Attachment A, locate the serial number on your FIREARM and enter it into the firearm serial number lookup tool, located at crimsontrace.expertinquiry.com.</p> <p>If the lookup tool indicates that your FIREARM is not impacted, no further action is required.</p>
Step 2	<p>If the search tool indicates that your FIREARM is potentially impacted, then you will need to confirm that the RED LASER module installed on your firearm is affected. Using the instructions in Attachment A locate your RED LASER module serial number and enter it into the laser module serial number lookup tool located at crimsontrace.expertinquiry.com.</p> <p>If the lookup tool indicates that your RED LASER module is not impacted, no further action is required.</p>
Step 3	<p>If the serial number lookup tool indicates your RED LASER module is affected, use the instructions in Attachment A to remove the laser from your firearm, or view the laser removal videos available on the crimsontrace.expertinquiry.com website.</p> <p>The RED LASER module return process will be initiated through the crimsontrace.expertinquiry.com website.</p> <p>PLEASE DO NOT RETURN THE FIREARM, AND BE SURE TO REMOVE BATTERIES FROM THE LASER MODULE.</p>

Non-Integrated CTC RED LASER products	
Step 1	<p>Only RED LASER modules manufactured within a specific date period are impacted. Utilizing the information in Attachment A locate the RED LASER module's date of manufacture. If your RED LASER module was manufactured before March 11, 2016 or after October 11, 2017, no further action is necessary.</p> <p>If your RED LASER module was manufactured between March 11, 2016 and October 11, 2017, you need to locate the serial number of your RED LASER module and use the serial number lookup tool to determine whether it is affected by the recall and must be returned for repair or replacement. To locate your RED LASER module serial number please utilize the instructions in Attachment A.</p>
Step 2	<p>In order to determine if your RED LASER module needs to be repaired or replaced, please use the laser module serial number lookup tool located at crimsontrace.expertinquiry.com.</p> <p>If the serial number lookup tool indicates your RED LASER module is affected, use the instructions in Attachment A to remove the laser from your firearm, or view the laser removal videos available on the crimsontrace.expertinquiry.com website.</p> <p>The RED LASER module return process will be initiated through the crimsontrace.expertinquiry.com website.</p>

PLEASE DO NOT RETURN THE FIREARM, AND BE SURE TO REMOVE BATTERIES FROM THE LASER MODULE.
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WARNING: IF YOUR RED LASER MODULE IS ATTACHED TO A FIREARM, MAKE SURE THE FIREARM IS UNLOADED BEFORE ATTEMPTING TO REMOVE THE RED LASER PRODUCT FROM THE FIREARM. ALWAYS FOLLOW THE BASIC RULES OF FIREARM SAFETY AND THE INSTRUCTIONS IN THE OWNER'S MANUAL FOR HANDLING YOUR FIREARM WHEN YOU REMOVE THE LASER PRODUCT. YOU CAN ALSO FIND LASER PRODUCT REMOVAL AND ATTACHMENT INSTRUCTIONS AT crimsontrace.expertinquiry.com. IF YOU HAVE ANY ADDITIONAL QUESTIONS ABOUT THE REMOVAL OF YOUR LASER PRODUCT, PLEASE CONTACT US USING ONE OF THE FOLLOWING METHODS:

Phone: 800-442-2406

Email: diode-recall@crimsontrace.com

Online: crimsontrace.expertinquiry.com

WHAT IS THE REPAIR OR REPLACEMENT PLAN? STOP USING OR DISTRIBUTING CRIMSON TRACE RED LASERS IMMEDIATELY AND FOLLOW THE DIRECTIONS HEREIN FOR THE SAFE REMOVAL OF THE PRODUCT.

To remedy the diode issue, your CTC RED LASER product will be inspected, and if necessary repaired or replaced to assure your unit meets the FDA's maximum allowable emission limit of 5mW. Your CTC product will be returned as quickly and efficiently as possible. All shipping and repair/replacement costs will be covered by CTC. At its full expense, CTC will provide you with a shipping label so you can ship your impacted CTC product unit(s) back to CTC, so that CTC can check whether your unit(s) has an impacted Model 25-0655 or 25-0657 RED LASER diode, and if it does, repair or replace the unit so that it meets the FDA's requirements. CTC will return your unit(s) to you, at no cost, after inspecting and effectuating any needed repair or replacement.

HOW SHOULD I CONTACT CTC TO OBTAIN MY RETURN SHIPPING LABEL? All necessary return shipping materials will be sent to you automatically after you fill in your product information on the website at crimsontrace.expertinquiry.com

You may also use one of the contact methods identified below if you prefer not to use the website, have other inquires, or if you are experiencing problems with the website. Also, use one of the contact methods below to alert CTC if your product unit(s) is no longer in your possession or has been otherwise disposed of by you.

If the unit(s) is no longer in your possession, please provide any contact information that you have for the subsequent user in your communication.

Phone: 866-849-4333

Email: CrimsonTrace6000@stericycle.com

We will prioritize all repairs or replacements and return shipping so you are without your CTC product unit(s) for as short a time as possible.

PLEASE DO NOT SEND FIREARMS TO CTC OR ANY FIREARMS MANUFACTURER. BE SURE TO REMOVE THE LASER MODULE FROM THE FIREARM AND THE BATTERY FROM THE MODULE BEFORE SHIPPING THE PRODUCT BACK TO CTC.

Please remember to provide CTC with a list of the serial numbers of all product units that remain in your inventory by location. Please also provide CTC with the contact information for customers who have purchased potentially affected RED LASER and serial numbers of those products so CTC can contact these customers directly.

We regret any inconvenience that this causes you. Please feel free to contact us on our website, by a toll-free call, or by email, as described above, if you have any questions.

Sincerely,

Lane Tobiassen
President
Crimson Trace Corporation